Situations like the coronavirus pandemic quickly lead to misinformation, rumors and fake news, as we saw after the earthquakes in Nepal. We can all play a role in beating the virus by making sure that we are sharing validated information and using trusted sources to inform our decision-making.

The Coronavirus CivActs Campaign (CCC) gathers rumours, concerns and questions from communities across Nepal to eliminate information gaps between the government, media, NGOs and citizens. By providing the public with facts, the CCC ensures a better understanding of needs regarding the coronavirus and debunks rumours before they can do more harm.

- Daily necessities support to poor, elderly, and disabled people
- Tracking of people who are inbound from the boarders
- Authentic information to worrying families of migrants workers
- Central database on COVID-19
- A dedicated taskforce to look after migrant workers or Nepalis abroad
- Take action against private hospitals denying patients with fever and flu
I am tired of hearing hundreds of rumors, fake news, incorrect data and rules to follow on Coronavirus. Whom should I trust at this point of time? Where is the reliable information available?

There is no central government database yet to get all the information related to Novel Coronavirus [COVID-19] in one place. However, you can follow the government press briefing, decision, notice and update on their social media and website. The Ministry of Health and Population (MOHP)/HEOC has launched a Viber community to disseminate latest information related to COVID-19 among the public. Join here.

Are local officials distributing cash allowances at doorsteps of locals during the lockdown?

There is no official decision from the federal and provincial government yet on this regard. However, Gaindakot Municipality distributed social security allowance at the doorsteps of their citizens. This may be replicated in other areas to ensure the poor, elderly and people with disability get access to finance during this difficult period.

My visa at the country of destination is expiring and there is a lockdown in Nepal, what do I do?

The government has published a notice that if the visa of migrant workers expires at the destination country and gets stuck there, they have to immediately inform the embassy or consulate present in that country. You can read the notice here.

We can observe that people are openly sharing the identification information of the returnees in social media and asking the government to take them under control. Is it ethical or legal to report suspects by random people openly?

The government has arranged a health desk at point of entries in the airport and borders where everyone coming to Nepal should get tested. After entering, everyone is requested by the government to stay in quarantine for 14 days. It is everyone’s responsibility to contribute to minimize the risks of the pandemic. However, to do something against anyone’s privacy is unethical and illegal.

SOURCES OF INFORMATION

World Health Organization  Ministry of Health and Population
Do's and don't's  Johns Hopkins Coronavirus Resource Center
Migrant workers in major destination countries

Saudi Arabia
352,667 Nepalis
767 Infected

Kuwait
82,630 Nepalis
191 Infected

Bahrain
28,276 Nepalis
390 Infected

Qatar
437,009 Nepalis
526 Infected

UAE
352,667 Nepalis
1,518 Infected

OMAN
8,250 Nepalis
84 Infected

Malaysia
469,131 Nepalis
1,518 Infected

South Korea
53,691 Nepalis
9,037 Infected

Important links to find validated information

MoHP Nepal COVID-19 Viber Group

Coronavirus disease outbreak update and resource center

Ministry of Health and Population (Press Releases)

Ministry of Home Affairs

Migration related all news and articles

Emergency Contacts

Immigration Information
Provincial government action against coronavirus

Province 1
- 20 crore Corona Action Fund separated with 10 crore from provincial government
- 50 bed hospital along with 10 bed ventilator facility
- Help desk and health checkups in 4 entry points
- Rapid Response Team for COVID-19

Province 2
- 50 lakhs to each district, 20 lakhs to provincial police, 20 lakhs to APF and 5 lakhs to National Investigation Bureau office in the province from Disaster Management Fund
- 12 lakhs for critical health care, 2 lakhs to each district hospitals

Bagmati
- 500 bed-facility quarantine
- Formation of Corona Action Team

Gandaki
- Setting up Chief Minister Emergency Fund
- Use the amount from Province Disaster Management Fund
- Lekhnath Community Lions Hospital dedicated for coronavirus treatment

Province 5
- 10 crore fund to tackle coronavirus
- Management of 89 isolation beds in 14 hospitals

Karnali Province
- 1000 bed-facility quarantine being set up
- 50 crore fund being established
- 50 lakh to each district’s Disaster Management Committee

Sudur Paschim
- 11 crore 50 lakhs budget allocated
- 5 lakh to sub-metropolitan city, 4 lakh to municipality and 3 lakh to rural municipality
- Management of 47 isolation beds in 18 hospitals
COVID-19 HOTLINE

Where can I get a coronavirus test?
The National Public Health Laboratory (NPHL), Teku, Kathmandu is conducting tests. As the person suspected to have the virus needs to be isolated, the sample is collected by hospitals and sent to the NPHL.

Is the sick person allowed to go to the lab to get tested? How much does it cost?
The sick person is not allowed to go to the lab directly. The local hospitals will refer to the NPHL to test if suspected. There is no cost for the test.

How long does it take to see the results of the test?
The test report is provided between 24-48 hours after the sample is submitted to the lab. If the report is positive, the concerned hospital or the doctor is informed.

The sources of rumors, information and issues presented here are collected from a variety of organizations and individuals including the Ministry of Health and Population, the World Health Organization (WHO), social media and the CivActs team based on their conversations with 1,276 people in early March 2020. The issues highlighted are chosen based on prevalence, relevance and potential impact. The information presented here is correct at the time of issue.

Coronavirus CivActs Campaign is brought to you by Accountability Lab Nepal.